

QUICK REFERENCE



MOPAR® 3-YEAR/100,000-MILE POWERTRAIN LIMITED WARRANTY COVERAGE

The Mopar® Powertrain coverage applies to the assembly types in the chart below. The coverage begins on the date of installation and does not start over if there are any warranty repairs or replacements for the warranted part. Any of these Mopar Powertrain Parts used in repairs under the FCA US New Vehicle Basic or Powertrain Limited Warranty are warranted for the balance of the New Vehicle Basic or Powertrain Limited Warranty or 2 years/unlimited miles, whichever is more favorable to the customer. Any of these parts that are installed into a non-Chrysler, Dodge, Jeep®, Ram, SRT® or FIAT® vehicle would be covered under the Mopar 2-Year/Unlimited-Mileage Basic Limited Warranty for parts (exchange) only. Under these circumstances, the customer receives the remainder of the new vehicle warranty or the 2-Year/Unlimited-Mileage Basic Limited Warranty, whichever is more favorable to the customer.

INSTALLATION TYPES:

- 1. Dealer Installed** – Assemblies installed by a Chrysler, Dodge, Jeep, Ram, SRT dealership or FIAT Studio.
- 2. Repair Facility Installed** – Assemblies purchased wholesale and installed by an automotive business, fleet or municipal garage. If the part is purchased by a customer and it has been validated that the part has been installed by an automotive business, fleet or municipal garage, the selling dealer can register the part as Repair Facility Installed. A copy of the repair order will need to be attached to the dealer’s invoice or WRO.
- 3. DIY Customer Installed** – Assemblies purchased and installed by an individual and not by a dealer or repair facility.

POWERTRAIN COVERAGE CHART

Mopar, 3-Year/100,000-Mile Limited Warranty	Dealer Installed	Repair Facility Installed	DIY Customer Installed
Gas Engines - Long Block, Short Block, Cylinder Head	Parts*, Labor (1), Towing*	Parts*, Labor (2), Towing*	Parts*
2.8 and 3.0 Liter Diesel Long Blocks			
HEMI® Crate Engine Kits			
All Transmissions/Transaxles - Automatic and Manual			
Transfer Cases			
Sprinter Diesel Engines - Long Block, Short Block, Cylinder Head			
Cummins 2-Year/100,000-Mile Limited Warranty	Dealer Installed	Repair Facility Installed	DIY Customer Installed
Cummins Remanufactured Diesel Running Complete Engines - effective 6/1/2016	Parts*, Labor (1), Towing*	Parts*, Labor (2), Towing*	Parts*
Cummins 1-Year/Unlimited-Miles Limited Warranty	Dealer Installed	Repair Facility Installed	DIY Customer Installed
Cummins Remanufactured Diesel Engines - Long Block, Short Block, Cylinder Head and Components - effective 5/1/2017**	Parts*, Labor (1), Towing*	Parts*, Labor (2), Towing*	Parts*

NOTE: Torque converters and transmission rebuild kits are covered under the Mopar 2-Year/Unlimited-Miles Basic Limited Warranty.

Parts* – Parts are covered if the failure is determined to be a warrantable defect. DIY customer must submit the Mopar Powertrain Part in question, or vehicle it is installed in and proof of purchase containing part number, serial number and the date of purchase and/or the completed Warranty Registration Card that has been registered electronically in DealerCONNECT. The authorized Chrysler, Dodge, Jeep, Ram, SRT dealership or FIAT Studio will verify the Mopar Powertrain Part’s eligibility and determine the disposition (all diagnostic and labor fees are the responsibility of the retail consumer). Part restrictions may apply. Contact 866-262-8517 Prompt 1 if you have any questions.

Labor (1) – Labor is paid at FCA US warranty labor hours at the dealer’s warranty labor rate.

Labor (2) – Labor is paid at FCA US warranty labor hours at the Repair Facility or Dealer Labor Rate, whichever is lesser. Warranty pre-approval is required: 866-262-8517 Prompt 2.

Towing* – Towing is covered with a maximum allowance of \$75.00. VIN, mileage and date of tow are required on invoice. Refer to the Global Warranty Administration Manual for details.

Refer to the 3-Year/100,000-Mile Powertrain Limited Warranty Administrative Guide (WIC ID = 1406) or FCA US Warranty Administration Manual for further info on the Mopar Powertrain Limited Warranty.

It is required that all 3-Year/100,000-Mile Limited Warranty Powertrain Parts be registered at the time of sale to the installer. You can verify that a powertrain part has been registered with FCA US by entering the “Mopar Part Registration” application under the Service tab on DealerCONNECT. Once in the application, just enter the last eight digits of the VIN and click on the “Search” button. Any available registrations should then come up. If the part has not been registered, the message “Registration Not Found” will appear at the top of the application.

** For Cummins short and long block engines and cylinder heads purchased prior to May 1, 2017, the coverage is for 6 months and unlimited mileage.

WELCOME PACKAGE PRODUCT AND WARRANTY INFORMATION

The document below is included with the packaging for Mopar® Powertrain products and reprinted here for reference.

POWERTRAIN LIMITED WARRANTY



MOPAR®
At your service

This warranty applies to Mopar® Powertrain Parts sales in the United States, Canada, Puerto Rico and other U.S. territories. For any other countries, please refer to your selling dealer regarding the applicable warranty.

NOTE: Powertrain components purchased in the United States and installed on Canada or Mexico market vehicles, do not receive the applicable Powertrain Warranty, with the exception of travelers from Canada or Mexico with proof of registration. These travelers can receive warranty coverage through a U.S. dealer. U.S. dealers are not allowed to register powertrain components on Canadian or Mexican registered vehicles. Powertrain components sold to businesses in Canada or Mexico for the purpose of resale do not receive the applicable Powertrain Warranty. International purchases made online are not covered.

Implied Warranties

To the extent allowed by law, all implied warranties, including any implied warranty of merchantability or fitness for a particular purpose are limited to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts so the above limitations may not apply to you.

Chrysler, Dodge, Jeep, or Ram dealer, or FIAT® Studio Installed Parts

Mopar® Powertrain Parts, installed on a Chrysler, Dodge, Jeep, Ram, SRT®, FIAT®, Plymouth or Eagle ("FCA US Brand") vehicle by an authorized Chrysler, Dodge, Jeep or Ram dealer, or FIAT Studio ("FCA US dealer") are warranted against defects in materials and workmanship for 3 years or 100,000 miles, whichever occurs first, for parts and labor, from the original date of installation. FCA US LLC Mopar Parts/Division ("Mopar") will repair or replace, at its option, the failed part using new or remanufactured parts. This warranty covers the cost of parts and labor when repairs are completed by an FCA US dealer.

Independent Repair Facility Parts Sales

Mopar Powertrain Parts sold over-the-counter by an FCA US dealer or authorized Mopar warehouse distributor ("Mopar WD") and installed by an independent repair facility (IRF) into an FCA US Brand vehicle are warranted against defects in materials and workmanship for 3 years or 100,000 miles, whichever occurs first, for parts and labor from the original installation date by the original purchasing independent repair facility. Repairs, including both parts and labor, can be obtained from any FCA US dealer or the IRF that originally installed the part. The IRF must obtain prior authorization for any repair or replacement from the Mopar Powertrain Service Center. (See How to Obtain Warranty Service below.) This repair may include repair or replacement (with a new or remanufactured part) of the failed part at the option of Mopar.

Over-the-Counter Parts Sales

Mopar Powertrain Parts sold over-the-counter by an FCA US dealer or authorized Mopar WD and installed by an entity other than an FCA US dealer or IRF into an FCA US Brand vehicle is warranted against defects in materials and workmanship for 3 years or 100,000 miles, whichever occurs first, for parts (exchange) only (not labor), from the date of original sale by the FCA US dealer or authorized Mopar WD to the purchasing retail consumer. Defective parts will be replaced on an exchange-only basis, from the date of original sale by FCA US dealer or authorized Mopar WD to the purchasing retail customer only. All costs of labor to install the part are the responsibility of the customer. The customer must obtain prior authorization for any repair or replacement from the Mopar Powertrain Service Center. (See How to Obtain Warranty Service below.) The Mopar warranty is transferable only to subsequent owners of the vehicle in which the Mopar Powertrain Part was originally installed. Simply provide the original repair receipt and this Warranty Book to the subsequent vehicle owner.

WHAT IS COVERED?

The 3-Year or 100,000-Mile Mopar Powertrain Limited Warranty covers the following Mopar Powertrain products only:

- ▶ **Engines and Cylinder Heads (excluding Cummins):** Cylinder block and all internal parts, cylinder head assemblies, timing gears and timing gear drive belts or chains, oils pumps, rear main oil seals*
- ▶ **Transmissions and Transaxles:** Case and all internal parts, torque converter (including ring gear) front pump seals*
- ▶ **Transfer Cases**

*Some individual parts listed are covered by the Mopar 3-Year/100,000-Mile Powertrain Parts Limited Warranty only if they are purchased as part of the engine or transmission assembly. Parts purchased individually are covered by the Mopar 2-Year/Unlimited-Mileage Basic Limited Warranty.

HOW TO OBTAIN WARRANTY SERVICE

Replacement Powertrain Part Initially Installed by an FCA US Dealer:

Warranty repairs, including parts and labor, can be made by an FCA US dealer at no charge using new or remanufactured parts, however, it is recommended that you take your vehicle to the FCA US dealer who initially installed or sold the Mopar Powertrain Part if possible. Except in an emergency, warranty service for the Mopar Parts installed by an FCA US dealer MUST be obtained at an FCA US dealer.

Replacement Powertrain Part Initially Installed by an IRF:

Before any warranty repairs to the Mopar Replacement Powertrain Part can be performed by the IRF that originally installed the part, authorization for the repair must be given by Mopar. The purchaser's original repair receipt and/or the completed Warranty Registration Card must be provided. Authorization will only be given after verification of the original purchase date of the part, vehicle identification number (VIN) and vehicle mileage. Warranty repairs to the Mopar Powertrain Part can be performed by the IRF or they can be performed by the FCA US dealer who sold the assembly. If you are out of the area, warranty repairs must be performed by an FCA US dealer.

Over-the-Counter Replacement Powertrain Part

Warranty redemption of a Mopar Powertrain Part must be obtained at an FCA US dealer. Before warranty redemption is authorized, the purchaser must submit the Mopar Powertrain Part in question or the FCA US Brand vehicle in which it is installed and proof of purchase containing part number, serial number and date of purchase and/or the completed Warranty Registration Card. The FCA US dealer will verify the Mopar Powertrain Part's eligibility and determine the disposition (all diagnostic and labor fees are the responsibility of the retail consumer).



WELCOME PACKAGE PRODUCT AND WARRANTY INFORMATION

POWERTRAIN LIMITED WARRANTY



Mopar® Powertrain Parts 3-Year/100,000-Mile Limited Warranty

POWERTRAIN

WHAT IS NOT COVERED?

- ▶ Vehicles that have been used or are being used for competitive speed events such as races or acceleration trials
- ▶ Pulling a trailer that exceeds the rated capacity of the vehicle or failure to adhere to the requirements for vehicles used to pull a trailer as outlined in the Owner's Manual supplied by Mopar.
- ▶ Overloading the rated payload capacity of the vehicle
- ▶ Failure due to fluid contamination, sludge or lack of required maintenance
- ▶ Failure as the result of or caused by a non-covered component and/or an aftermarket installation, materials, lubricants or additives
- ▶ Manual clutch assemblies or damage to flywheel as a result of a clutch failure, broken or cracked transmission cases, extension housings or adaptors unless failure is a DIRECT result of an internal failure
- ▶ External parts or components not specifically identified as covered by the 3/100 are warranted by the Mopar Basic Limited Parts Warranty of 2/unlimited
Example: Torque converters.
- ▶ Gaskets and seals, except as specifically identified as a covered part or component
- ▶ Damage caused by improper installation, fire or accident; by abuse, neglect or misuse of the vehicle; by improper adjustment, alteration or failure to perform maintenance to the powertrain part in accordance with the Owner's Manual; by environmental factors or Acts of God
- ▶ Parts installed on a vehicle which has had its odometer or emissions system tampered with or disconnected, or which has been declared to be a total loss by any insurance company, or is rebuilt after being declared to be a total loss, or is issued a certificate of title indicating that it is designed as "salvage," "junk," "rebuilt" or words of similar import
- ▶ Any incidental or consequential damage connected with the failure of the part under warranty. Such damages include the loss of time, inconvenience; the loss of use of the vehicle; the cost of rental cars, gasoline, telephone, travel and lodging; the loss of personal or commercial property; the loss of revenue. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the preceding limitations or exclusions may not apply to you

OTHER TERMS

This warranty is the only express warranty made by FCA US LLC for Mopar Powertrain Parts, and to the extent allowed by law, is the sole and exclusive remedy for purchasers of these parts.

To the extent allowable by law, Michigan law governs the terms of this warranty and must be used to interpret it. No persons, including the sellers of these parts, an FCA US dealer or employee of FCA US LLC (including Mopar) or its partners or affiliates, has the authority to change or make an exception to the terms of this warranty. To the extent allowed by law, any implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, are limited to the duration of these express warranties. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

- ▶ Modifications, installations or changes that are not approved or recommended by Mopar will void the 3-Year/100,000-Mile Powertrain Warranty. Mopar Powertrain Parts are covered against defects in materials and workmanship for a 90-day period (parts exchange only) for any installation which varies from the original equipment specifications
- ▶ Mopar Powertrain Parts used in repairs under the FCA US LLC New Vehicle Warranty are warranted for the balance of the New Vehicle Warranty or 2-Year/Unlimited-Mileage Basic Limited Warranty for both parts and labor, whichever is more favorable to the customer

These limited warranties give you specific legal rights. You may also have other rights which vary from state to state.

